



THE CUSTOMER CONNECTION



A bi-monthly newsletter for logistics professionals to assist and support customers

DLA Headquarters CENTCOM & SOCOM Europe & Africa Indo-Pacific
Aviation Land and Maritime Troop Support Energy Distribution Disposition Services

Volume 14 Issue 3

May/June 2026

DLA MISSION

Drive and sustain Warfighter readiness by delivering unmatched global support as the Nation's Logistics Combat Support Agency.

DLA VALUES

Respect, Trust, Service, Excellence, and Innovation

[DLA Disposition Services](#)

[DLA Distribution](#)

[DLA Energy](#)

[DLA Troop Support](#)

[DLA Weapons Support](#)

REGIONAL COMMANDS

[DLA INDO-PACIFIC](#)

[DLA CENTCOM & SOCOM](#)

[DLA EUROPE & AFRICA](#)

www.dla.mil

Announcing the New FLIS

As a response to fundamental changes in logistics and technological environments, DLA is implementing its newest Cataloging Transformation initiative. These initiatives are critical for DLA's strategic goals of modernizing and enhancing support for the Warfighter.

The core of this transformation is the redesign of the Federal Logistics Information System (FLIS) cataloging capabilities, consolidating a network of 17 legacy systems and applications into a single, streamlined solution. The transformation leverages cutting-edge technology and reduces complexity to enhance DLA's agility for managing the acquisition, storage, transportation, and disposal processes.

Check the [Knowledge Hub](#) for the new Go-Live Date for FLIS Transformation

Cataloging Transformation is critical to support supply chain risk management and deliver data-enabled solutions in a contested logistics environment. As adversaries develop new capabilities that cause supply chain disruption, the data that DLA uses must rapidly transform to remain effective in future conflicts.

The move to a modern, integrated FLIS platform reflects a deep commitment to leveraging technology to maintain a strategic advantage. By consolidating legacy systems, DLA will not only improve current operations but also build a resilient and adaptable foundation for the future of defense logistics. For more information, visit the [Cataloging Transformation Knowledge Hub](#).

BENEFITS



Enhanced User Experience

A more intuitive and user-friendly interface for easier navigation and information retrieval.



Improved Data Accuracy and Integration

Higher accuracy and reliability of data with seamless integration across systems.



Increased Operational Efficiency

Reduced time and effort in data management through automation and streamlined processes.



Advanced Reporting and Scalability

Deeper insights for better decision-making with a scalable system that adapts to future needs and improves collaboration with stakeholders.

WebFLIS®

WebFLIS® 4.0 is here!

(see page 4 for details)





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Columbus is Weapons Support HQ site

DLA Director LTG Simerly announced April 1, 2026, the designation of Columbus as the DLA Weapons Support headquarters.

Both RDML Treanor and Brig Gen Launey will continue to serve in their current roles of Commander, DLA Weapons Support (Columbus) and Commander, DLA Weapons Support (Richmond) as we achieve Full Operational Capability later this year. They both will continue leading the integration and transformation of two great teams into one. In addition, they will focus on engagements with our Service partners and other stakeholders to reassure them that we will not waver in our support to warfighters during this transition. This includes ensuring our forward positioned DLA Weapons Support teams at Service industrial sites are equipped to continue providing outstanding support to their customers.

Once we reach Full Operational Capability, Rear Admiral Julie Treanor will take command of the DLA Weapons Support team.

Steve Kinskie will be operating out of Richmond as the Deputy Commander, and both senior leaders will travel frequently between locations to ensure our teams are fully integrated.

DLA Weapons Support: One command, one operating model, two locations. Providing a single face to the Warfighter and a single face to industry.

DLA STRATEGIC MATERIALS

DLA Strategic Materials is the leading U.S. agency for the analysis, planning, procurement and management of materials critical to national security. The office is responsible for providing safe, secure and environmentally sound stewardship for strategic and critical materials in the United States National Defense Stockpile (NDS).

Materials include Alloys, Metals, Rare Earths, Non-Metals, Ores and Compounds and more.

Below are just some of the material that can be found on the Materials of Interest list at www.dla.mil/Strategic-Materials/Materials/

Beryllium	Gadolinium
Cadmium	Praseodymium
Chromium	Ytterbium
Cobalt	Ferrochromium
Copper	Fluorspar
Lead	Iridium
Lithium	Palladium
Manganese	Platinum
Mercury	Aluminum-Lithium Alloy
Titanium	Beryllium Copper Master Alloy
Arsenic	Cadmium Zinc
Germanium	Telluride
Quartz	

Proactive Provisioning

Defense Logistics Agency Weapons Support has developed an innovative contracting solution, the Rapid Sustainment Initiative, to fix a critical problem in the military acquisition lifecycle: a lack of sustainment planning for new weapon systems.

Historically, DLA's involvement often began at initial operating capability which proved too late to prevent costly delays and parts shortages. By shifting engagement earlier after prototype selection, DLA can now proactively establish sustainment pipelines, ensuring parts are available the moment a new system is fielded. This proactive provisioning approach brings DLA into the fold much earlier in a weapon system's lifecycle.

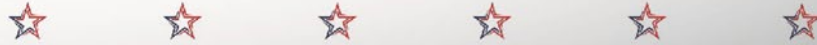
Read the full DLA Today article [here](#).

Eyes in the Sky

All Defense Logistics Agency employees are required to follow new protocols for reporting sightings of Unmanned Aircraft Systems, commonly known as drones. This initiative is critical for maintaining the safety and security of DLA facilities and employees, as the unauthorized use of UAS poses potential risk of surveillance and operational disruption. Timely and accurate reporting allows security forces to assess and respond to potential threats effectively. Employees are urged to report any UAS sightings using the Five W's (Who, What, When, Where, and Why) it was doing) to their local DLA Police or host installation security for suspicious activity.



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SSI/CAM, WSR/CSR Crosstalk

The DLA J3 Customer Support Division's analytics team presents a wide range of topics for DLA Customer Facing employees twice a year via their virtual Crosstalk. Topics include DLA products and services as well as other pertinent customer-facing subjects. Targeted at DLA customer-facing offices (such as Customer Support Reps, Warfighter Support Reps, and Liaison Officers) that interact with our external clients, the hour-long event facilitates the sharing of ideas and concerns.

Send an email to csanalytics@dla.mil for the link to the Crosstalk, or with suggestions for future topics.

Next Crosstalk

OCT 28, 2026, at 1300 EST

Navy Vessel Search



Check out the Official Inventory of the US Naval Ships and Service Craft Naval Vessel Register at www.nvr.navy.mil/nvr/.

The Naval Vessel Register contains information on ships and service craft that comprise the official inventory of the US Navy from the time of vessel authorization through its life cycle and disposal. It also includes ships that have been stricken but not disposed. Ships and service craft disposed of prior to 1987 are currently not included, however the data is gradually being added along with other updates.

Lunch and Learn Schedule

The DLA J3 Customer Support Division hosts a series of short, virtual Lunch and Learn (L&L) sessions the first Tuesday of every month that start promptly at 12:30 EST. The programs are geared specifically for DLA customer-facing and uniformed personnel. **These sessions provide an overview of the topic and not intended to replace training.**

The TEAMS link is sent out approximately one week prior to the program. If you receive this newsletter, you will receive the link. Questions: customeroutreach@dla.mil.

2026 Schedule

02 JUN	Price Challenge
07 JUL	Technical Data Interpretation overview
04 AUG	WebVLIPS Course overview
01 SEP	DEMIL Codes
06 OCT	Provisioning
13 OCT	NSN Assignment
20 OCT	NSN Segments/LDI Course
03 NOV	WSDC Concept and Assignment
01 DEC	The Disposition Process



Benefits of attending the L&L session include: tools to aid you or your customers, training opportunities for your staff, maintain system and program awareness, and visibility of modernization efforts within platforms. Time is also allotted for any specific questions you may have.

DLA CUSTOMER INTERACTION CENTER

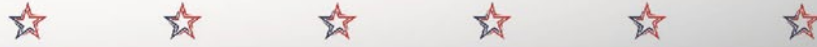
1-877-DLA-CALL (1-877-352-2255)

dlacontactcenter@dla.mil

<https://www.dla.mil/Customer-Support/>



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Welcome to WebFLIS® 4.0

Key Features of WebFLIS® 4.0

- Replacing the old search tabs and fields is a single field universal search. It searches ALL old WebFLIS® search fields at the same time
- Collections are used to save your lists of NIINs or Part Numbers. Collections can then be re-used to retrieve Total Item Record (TIR) data, Legacy Exports or Custom Reports
- Templates are used to customize and save your preferred TIR Display
- Collections and Templates can be used in conjunction to create custom reports that can be opened in Excel or any Database application

Tips for Using WebFLIS® 4.0

- The best way to refine your query is to add additional search terms to the search bar
- Filters on the picklist screen allow you to further refine your results
- If you know you are looking specifically for a national item identification number, item name code, etc., use the **dropdown menu**
 - For Example, "12345" is a valid CAGE Code, INC and Part Number. WebFLIS® 4.0 doesn't know which you are looking for. If you know it's an INC, use the dropdown to specify what you are looking for, or use global search if you don't know what data you have

WebFLIS® 4.0 Pitfalls to Avoid

- Because the search field is looking for multiple values you must include leading zeroes if searching for a NIIN. If you select NSN/NIIN search from the dropdown, leading zeroes are not required
- Use complete and/or multiple query terms to minimize "unwanted" matches

For IT issues

- Phone: 1-844-DISA-HLP (1-844-347-2457) or DSN 850-0032; Press 5 then speak or enter D-L-A
- Email: [DISA Global Service Desk \(disa.global.servicedesk.mbx.application-ticket-request@mail.mil\)](mailto:disa.global.servicedesk.mbx.application-ticket-request@mail.mil)
- DLA Service Portal: <https://dla.servicenowservices.mil/sp?id=index> (.mil access only)

A detailed user manual is available in the application under Support in the left menu at https://j62.openflis.mil/assets/docs/OpenFLIS_User_Guide.pdf. Access to WebFLIS® 4.0 is required to access the guide.

**User Guide
for WebFLIS**

Training Available for WebFLIS® 4.0

Date	Time
07 May 2026	0900-1200 EST
14 May 2026	1000-1300 EST
18 Jun 2026	0900-1200 EST
16 Jul 2026	1000-1300 EST
20 Aug 2026	1100-1400 EST
17 Sep 2026	0900-1200 EST

Register for this course at <https://www.trainingregistration.dla.mil/>

Classroom Instruction (8 Hours) is also available on site at your location. Email dla.tng@dla.mil for more information.

WebFLIS®

WebFLIS® 4.0 Access

To access WebFLIS® 4.0

Request a role in AMPS: <https://amps.dla.mil/>

Request Role: WebFLIS Prod - Standard User WebFLIS-001

Once approved, access WebFLIS® 4.0 at <https://www.dla.mil/Information-Operations/Services/Applications/WebFLIS/>



DLA LOGISTICS POLICY AND STRATEGIC PROGRAMS (J34) Federal And International Cataloging

Visit: [Federal and International Cataloging \(dla.mil\)](https://dla.mil)

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How Many Digits in an NSN?

The national stock number (NSN) is the identifying number assigned to each item of supply. The NSN consists of the 4-digit Federal Supply Classification (FSC) code and the 9-digit national item identification number (NIIN). The written, printed, or typed NSN configuration is 1234-00-567-8901. The following terms are elements of the 13-digit national stock number:

(a) **Federal Supply Classification** (FSC) is a 4-digit number which groups similar items into classes.

(b) **National Codification Bureau** (NCB) code is a 2-digit number designating the central cataloging office of the NATO or other friendly country which assigned the national item identification number (NIIN) and is used as the first two digits of the NIIN. (See chart on page 8)

(c) **National item identification number** (NIIN) is a 9-digit number composed of the NCB code number (2-digits) followed by 7 other nonsignificant digits.

Sources:

[41 FR 11308, Mar. 18, 1976]

Federal Cataloging System - 41 US Code of Federal Regulation

<https://www.ecfr.gov/current/title-41/subtitle-C/chapter-101/subchapter-E/part-101-30>

101-30.101-3 National stock number

Use RGT for NSN Maintenance and Creation Requests

DLA Logistics Information Services launched the Request Generation Tool (RGT), a modernized platform for submitting cataloging requests, across the Department of War supply chain.

To ensure a smooth transition, a three-hour instructor-led training course is now available as a classroom or webinar session. The course equips users with the knowledge to navigate the new system and submit cataloging requests.

“RGT reflects years of feedback from DLA customers aimed at simplifying and expediting processes related to the creation and maintenance of national stock numbers, DEMIL submissions, and characteristic-related requests, among others” said Matt McCarty, course director for the RGT course. “This training is designed to equip users with the knowledge and confidence to efficiently register for and navigate the system.”

After finishing the course, students will be able to register for an RGT account, submit requests to establish new NSNs, initiate NSN maintenance requests, and upload technical data directly to submitted requests.

To gain access, authorized users will need an Account Management and Provisioning System account and also log in every 30 days to keep accounts active.

(See class schedule on page 6)

SMIC is 2-Character code

Special Material Identification Codes (SMICs) are assigned to certain items to ensure their technical integrity. Because of the nature of these items, they have stricter requirements regarding procurement, issue and receipt, inspections, tests, storage, and handling. An example would be items specially designed, manufactured, and tested for use in nuclear reactor plants, which require special handling, machining, and so forth, before being installed and used. If applicable, the SMIC will be a two-character alpha or alphanumeric code at the end of an NSN. A SMIC may be assigned to an item when it requires the following:

- Control in source, quality, technical design or configuration requirements
- Control in procurement, stocking, and issue
- Special receipt, inspection, testing, storage or handling
- Weapon system applicability

Source: NAVSUP – P-485 Vol. 2

Check the
Knowledge Hub
for the latest
Go-Live Date
for
FLIS
Transformation



DLA LOGISTICS TRAINING COURSES (J31CT)

<https://www.dla.mil/Logistics-Operations/Training-and-Reference/>

Contact the Training Team for questions, registration or course information at:

dla.tng@dla.mil

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NEW!

Students must register for training courses to gain access to the class at: www.trainingregistration.dla.mil/

This extensive Drawing Interpretations course teaches students how to identify the various sections of Engineering Drawings and Blueprints to extract characteristics, technical, and identification data.

Drawing Interpretations

Dates:	May 20, 2026	1200-1500 EST
	Jun 3, 2026	1200-1500 EST
	Jul 8, 2026	1200-1500 EST
	Jul 15, 2026	1200-1500 EST
	Aug 19, 2026	1200-1500 EST

Register: <https://www.trainingregistration.dla.mil/>

The Drawing interpretation Class will be replaced by the Integrated Technical Data Management (ITDM) class December 2026.

The DLA Map Catalog team hosts this course that covers how to access maps via the traditional standalone edition and the interactive edition on FedMall.

Map Catalog

Dates: Email DLAMapCatalog@dla.mil for upcoming dates.

The Request Generation Tool, formerly the Electronic Cataloging (E-Cat) course, provides students with a knowledge of how to use the RGT Tool to submit cataloging requests for action. Webinar classes will be held during the following dates and times.

RGT

****Attention: This is not the Medical Catalog (ECAT) training**

Dates:	Jun 4, 2026	0900-1200 EST
	Jul 7, 2026	1100-1400 EST
	Aug 5, 2026	0900-1200 EST

Register: <https://www.trainingregistration.dla.mil/>

FedMall is a government e-commerce acquisition platform. The class teaches students how to search and place orders, manage shopping carts, and check the status of DLA requisitions. The course covers both FedMall Shopping and DLA Orders.

FedMall

Dates:	May 26, 2026	0900-1200 EST
	May 28, 2026	1100-1400 EST
	Jun 23, 2026	0900-1200 EST
	Jun 25, 2026	1100-1400 EST
	Jul 28, 2026	0900-1200 EST
	Jul 30, 2026	1100-1400 EST

Register: <https://www.trainingregistration.dla.mil/>

The FED LOG® course teaches students how to retrieve key elements and management data from routine daily research to weapons system support analysis. FED LOG® provides users the ability to access Federal Logistics Information System (FLIS) data during instances when internet connectivity is not available.

FED LOG®

Dates:	May 13, 2026	0900-1200 EST
	Jun 17, 2026	1000-1300 EST
	Jul 15, 2026	1100-1400 EST

Register: <https://www.trainingregistration.dla.mil/>

The ServiceNow Customer Service Management (CSM) application enables users to provide service and support for customers through communication channels such as web, email, chat, and telephonic. Students will understand the life cycle of a case where customer interactions are documented.

CSM

Dates:	May 13, 2026	1200-1500 EST
	May 27, 2026	1200-1500 EST
	Jun 10, 2026	1200-1500 EST
	Jun 24, 2026	1200-1500 EST

Register: <https://www.trainingregistration.dla.mil/>



DLA LOGISTICS TRAINING COURSES (J31CT)

<https://www.dla.mil/Logistics-Operations/Training-and-Reference/>

Contact the Training Team for questions, registration or course information at:

dla.tng@dla.mil

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The Logistics Operations Applications Course (LOAC)– Level I Systems Overview provides students with a high-level introduction to DLA Logistics Operations applications and their role in supporting research, planning, and day-to-day logistics functions. This session familiarizes participants with the core capabilities of FED LOG®, WebFLIS®, FedMall, WebVLIPS, and IGC.

LOAC

Dates: May 28, 2026 1130-1530 EST
Jul 9, 2026 1130-1530 EST
Aug 6, 2026 1130-1530 EST

Register: <https://www.trainingregistration.dla.mil/>

The WebVLIPS/eDASSINQ course teaches students how to run queries using Requisition Numbers, DODAAC/UICs, Transportation Control Numbers along with creating Ad Hoc query reports. WebVLIPS enables customers to track their requisitions or excesses through their entire life cycle.

WebVLIPS

Dates: Jul 1, 2026 0900-1100 EST

Register: <https://www.trainingregistration.dla.mil/>

The Integrated Technical Data Management (ITDM) course provides a comprehensive understanding of the responsibilities associated with the handling and management of technical data. This course is specifically designed for individuals and teams who work with engineering drawings, blueprints, and technical data packages (TDPs).

ITDM

Dates: May 21, 2026 1200-1500 EST
Jun 17, 2026 1200-1500 EST
Jun 23, 2026 1200-1500 EST
Aug 5, 2026 1200-1500 EST

Register: <https://www.trainingregistration.dla.mil/>

The Logistics Data Research Techniques (LDRT) course provides students with a basic knowledge of the TIR elements and data definitions through functionality demonstrations of FED LOG® and WebFLIS®. WebFLIS® is taught day one, FED LOG® is taught day two. Webinar classes are held for three hours on both days, for the following dates and times:

LDRT

Dates: May 26-27, 2026 0900-1200 EST
Jun 10-11, 2026 1100-1400 EST
Jun 23-24, 2026 0900-1200 EST
Jul 8-9, 2026 1100-1400 EST

Register: <https://www.trainingregistration.dla.mil/>

This course teaches you the power of WebFLIS® which provides NSN visibility to more than 16 million items of supply used by DLA, military services, government agencies, and NATO allies.

WebFLIS®

Dates: May 7, 2026 0900-1200 EST
May 14, 2026 1000-1300 EST
Jun 18, 2026 0900-1200 EST
Jul 16, 2026 1000-1300 EST
Aug 20, 2026 1000-1300 EST
Sep 17, 2026 0900-1200 EST

Register: <https://www.trainingregistration.dla.mil/>

The Defense Demilitarization Program Course (DDPC) is mandatory for DOD Component personnel involved with the DOD DEMIL Program. After successful completion of the DDPC, students are eligible for the Web-based Defense DEMIL Program Refresher Course for a period of one year from DDPC completion date.

DDPC

Dates: Email dla.tng@dla.mil for dates available.

NEW!

Students must register for training courses to gain access to the class at: www.trainingregistration.dla.mil/



Latest release: AUG 2025

NATO Codification System – NCS

the Global Language of Logistics



The NCS is managed by the NATO Group of National Directors on Codification, Allied Committee 135 (AC/135).
NCS rules and procedures are laid down in the NATO Manual on Codification ACodP-1 downloadable from www.nato.int/codification
Codification is performed under national responsibility.

[32] NATO nations :

ALBANIA ALB 59 A***H	BELGIUM BEL 13 B***#	BULGARIA BGR 50 #***U	CANADA CAN 20 or 21 #***# or L***#	CROATIA HRV 53 A***B	CZECH REPUBLIC CZE 16 #***G	DENMARK DNK 22 R***#	ESTONIA EST 38 #***J	FINLAND FIN 58 A***G	FRANCE FRA 14 F***# or M***#	GERMANY DEU 12 C***# or D***#
GREECE GRC 23 G***#	HUNGARY HUN 51 #***V	ICELAND ISL 24 S***#	ITALY ITA 15 A***#	LATVIA LVA 55 A***D	LITHUANIA LTU 47 #***R	LUXEMBOURG LUX 28 B***#	MONTENEGRO MNE 77 A***W	NETHERLANDS NLD 17 H***#	NORTH MACEDONIA MKD 54 A***C	NORWAY NOR 25 N***#
POLAND POL 43 #***H	PORTUGAL PRT 26 P***#	ROMANIA ROU 39 #***L	SLOVAKIA SVK 40 #***M	SLOVENIA SVN 42 #***Q	SPAIN ESP 33 #***B	SWEDEN SWE 64 A***N	TÜRKIYE TUR 27 T***#	UNITED KINGDOM GBR 99 K***# or U***#	USA USA 00 or 01 #***# or X***#	



The NATO Support and Procurement Agency (NSPA) is the sole NATO Agency to participate in the NATO Codification Data Exchange (user NSP). Codification services provided: allocation of S & I-CAGEs, publication of the NATO Master Catalogue of References for Logistics (NMCR), Sponsorship support and monitoring consolidated codification requirements on behalf of NATO Agencies.

[34] Sponsored Non-NATO nations :

[20] Tier 2 :

Nations have a Codification System that has been certified as being fully compliant with the NCS procedures. Tier 2 sponsorship is characterized by a two-way data exchange and participation in technical NCS management.

ARGENTINA ARG 29 W***#	AUSTRALIA AUS 66 Z***#	AUSTRIA AUT 41 #***N	BRAZIL BRA 19 #***K	COLOMBIA COL 80 A***Z	INDIA IND 72 #***Y	INDONESIA IDN 45 #***Z	ISRAEL ISR 31 #***A	JAPAN JPN 30 J***#	JORDAN JOR 78 A***X	KOREA REPUBLIC OF KOR 37 #***F
MALAYSIA MYS 34 Y***#	MOROCCO MAR 63 A***M	NEW ZEALAND NZL 98 E***#	PERU PER 79 A***Y	QATAR QAT 81 B***A	SERBIA SRB 73 A***S	SINGAPORE SGP 32 Q***#	UKRAINE UKR 61 A***J	UAE ARE 71 #***W		

[14] Tier 1 :

The “basic level” of sponsorship including some use of unclassified NATO Stock Number (NSN) information. Tier 1 sponsorship is characterized by a one-way data exchange.

ALGERIA DZA 82 B***B	BOSNIA & HERZEGOVINA BIH 75 A***U	BRUNEI DARUSSALAM BRN 76 A***V	CHILE CHL 52 A***A	ECUADOR ECU 83 B***C	EGYPT EGY 36 #***D	GEORGIA GEO 68 A***R	IRAQ IRQ 62 D***N	IRELAND IRL 84 D***P	OMAN OMN 56 A***E	PAKISTAN PAK 74 A***T
SAUDI ARABIA SAU 70 #***E	SOUTH AFRICA ZAF 18 V***#	THAILAND THA 35 #***C								

Code Structure Legend : BEL / 13 / B***# # = numerical
CTR / NCB / NCAGE * = alpha/numerical



>>> www.nato.int/codification <<<